



Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>

Dispecer

Despre mine

Self-motivated.

- Never say to a customer what we can't solve his problem
- Willingness to learn
- The ability to remain calm under pressure
- Desire to get the job done correctly

Experiența profesională

Director · Parlui-Media SRL

Noiembrie 2022 - Prezent · 2 ani 3 luni

Together with my wife, we opened an SRL:

- consulting people and businesses for promotions on Instagram and TikTok
- managing their profiles on social media
- working with influencers
- organizing events

Customer Expert · KATOEN NATIE

Noiembrie 2017 - Noiembrie 2022 · 5 ani 1 lună

- Ensuring that excellent levels of customer service and service delivery are maintained and exceeded.
- Fulfilling the needs of our customers, by servicing our customers in daily, weekly or monthly information and data
- Processing work instructions, containing the all necessary information in order to fulfill administrative processes and management information related to our clients
- Communication with other customer service operators (written and by phone) in English on a very regular basis, in the function of the specific needs
- Monitoring daily exceptional requirements provided by our subsidiaries and clients.

Customer Service · CIEE Inc, Portland (United States) · Portland

Mai 2017 - Septembrie 2017 · 5 luni

Customer Service: Answering questions from CIEE participants in

👤 29 ani
♂ Masculin
📍 Chișinău
💰 25 000 MDL

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Preferințe

- Full-time

Limbi

- **Română** · Fluent
- **Rusă** · Fluent
- **Engleză** · Fluent
- **Franceză** · Mediu

Permis de conducere

Categoria: B

Cu automobil personal

the United States by phone and e-mail in a friendly and timely manner, showing empathy to frustrated and angry customers. Answering all the questions related to the programs CIEE offers. Also fax, file and perform other administrative duties to support the Customer Service Center.

SEVIS Compliance: Primary responsibility was to contact CIEE participants in the United States what are not registered in SEVIS. Following a tracking schedule, contacting participants by e-mail and phone or call their employers to get the participant's US address information.

Studii: Superioare

Academy of economic studies of Moldova

Absolvit în: 2019

Facultatea: Economic cybernetics, statistics and informatics

Specialitatea: Computer Science